**About working with applications in March 2022 by the joint-stock commercial bank "Microcreditbank"**

In January-March, appropriate measures are being taken at the Bank's Head Office and subordinate offices to organize timely consideration of appeals and to eliminate systemic deficiencies.

In January-March, the Bank's Head Office received a total of 1,724 applications, including 501 in March.

In particular, in March of this year, 367 applications and 134 applications were received through other agencies through the President's Public and Virtual Reception.

In January-March of this year, the number of appeals decreased by 58% compared to the same period last year, including March by 16% compared to the previous month.

In particular, 169 (33.7 percent) of the appeals received in March are preferential, 94 (18.8 percent) are related to the allocation of other loans, and 238 (47.5 percent) are issues of other categories.

Also, attention is being paid to eliminating the factors that cause appeals and to fully deliver the reforms implemented to individuals and legal entities.

At the same time, personal and mobile receptions are organized based on the established schedule.